

WELFARE OF A U.S. CITIZEN

If you are concerned about the welfare of a U.S. citizen friend or family member in The Bahamas or Turks And Caicos, or if you need to contact them in an emergency, the Embassy can help. [More Information](#)

If you need the Embassy to check on the welfare and whereabouts of an U.S. citizen in The Bahamas or Turks And Caicos, please contact the Embassy at 242 322-1181 ext 0 to8, and after hours 322-1181 ext 9 or email acsnassau@state.gov.

[General information on the range of emergency services available to U.S. citizens overseas is available here.](#)

We strongly encourage all U.S. citizens abroad to sign up for security updates and travel information. It is a free service that keeps you informed in emergencies. [Sign up here](#).

Frequently Asked Questions:

Can the Embassy confirm the death of my friend or family member in India? In some cases we are able to confirm the death of an American citizen in The Bahamas or Turks And Caicos if we have been authorized to do so. However, Americans overseas are protected by the Privacy Act which prevents us from giving out any information concerning them, unless they authorize us to do so. We suggest contacting family members or employers of the individual for information.

However, if you have specific information about the death of an American citizen that you think we might not be aware of, please give us as much information as you can so that we can look into it.

I have not heard from my son/daughter/father/mother in the last few months. Can ACS help me locate him/her? Please provide more information about your son/daughter/father/mother – full name, date of birth, place of birth, e-mail address, home address, cell phone number, etc. to help us locate him/her. Please note the following:

- 1) Privacy laws* prevent us from sharing any information about another individual without their permission
- 2) It is helpful to have as much information as possible about the person you are seeking, i.e. their e-mail address, last known address, etc.

*Privacy Act (PL-93-579) passed by Congress in 1974 prohibits a Consular Officer in releasing any information regarding an individual without a written consent from that individual.

Questions?

Emails: acsnassau@state.gov